

## Appendix 3 – Digital Transactions

Transactions which can be completed digitally per sovereign council. Benchmark as of 2022.

Transaction	ELDC	SHDC	BBC
Bulky Waste	Y	Y	
Garden Waste	Y	Y	
Additional Bags	Y	Y	
Abandoned Vehicle	Y	Y	Y
Flytipping	Y	Y	Y
FOI Request	Y	Y	
Give Feedback	Y	Y	
missed waste collection	Y	Y	
public toilet issue		Y	
street cleaning		Y	
litter bin issue		Y	
dog waste bin issue		Y	
anti-social behaviour		Y	Y
faulty street light		Y	
dangerous structure		Y	
dead animal		Y	Y
Noise Problem	Y		
Bonfires	Y		
Odour Problem	Y		
Missing Dog	Y		
Dog Fouling	Y		Y
Pot Holes	Y		
Housing Standards	Y		
Littering	Y		
e-Messenger	Y		
Discarded Needles/Syringes			Y
Feedback & Enquiries			Y
Fraudulent Claims			Y
Housing Disrepair			Y
Littering			Y
Report a Potential House in Multiple Occupation (HMO)			Y
Street Light Fault - BBC			Y
Litter Champion Application Form			Y
Building Control Regularisation			Y
Commercial Waste Quote Form			Y
Holding an Event			Y
Market Stall Booking Form			Y
Council Tax - Single Person Discount			Y
Housing Benefit & Council Tax Support – Change of Circumstances			Y