Appendix 4 – Roadmap for alignment to single systems for Partnership services

Plan (which is subject to procurement/business case for each item) looks at when service specific systems could be aligned partnership-wide.

Corporate system alignment	
Application	Target date
HR (First4HR) system	Implemented
Finance (Unit 4) system	Implemented
Web and self-service (GOSS) web system	Implemented
Performance Management and Risk (Pentana)	Implemented
Single telephone system across the Partnership (roll out RingCentral to Boston)	Q2 2023/24 *Business Case being developed*
GOSS assisted self-service/GOSS forms	Q3 2023/24
M365 single tenancy (shared mailboxes, calendars, Teams, filestores)	14-to-18-month project (14 if resourced heavily) *Business Case being developed*
Single room booking system	TBC
Single Intranet solution	TBC
Single GGP solution	Scoping in the New Year (needs to follow Uniform at EL but may be some quick wins)

Potential for ICT system alignment at service level (Subject to individual evaluation and business cases; most areas need to align staffing and/or processes first, to better understand the ICT opportunities)						
Systems now and contract expiry dates where relevant						
Directorate	Function	BBC	ELDC	SHDC	Approach	Target date for ICT evaluation / business case
Assets	Car Parks	Chipside Mi Permit	Chipside Mi Permit IPS Machines	None	Process alignment first, then consideration of ICT opportunities	24/25

Potential for ICT system alignment at service level						
(Subject to individual evaluation and business cases; most areas need to align staffing and/or processes first, to better understand the ICT opportunities)						
Systems now and contract expiry dates where relevant						
Directorate	Function	BBC	ELDC	SHDC	Approach	Target date for ICT evaluation / business case
	Property / Technical Services	TF Cloud (Apr 23)	TF Cloud (Apr 23)	Northgate (Apr 23)	ICT alignment would support service resilience and asset management strategy	23/24
Wellbeing and Community Leadership	DFGs	Civica APP (Rolling contract)	Uniform (2030)	Assure	Planned service review first, then consideration of ICT opportunities	24/25
	Homeless and Housing Options	Jigsaw (June 2023)	Jigsaw (June 2023)	Northgate (Apr 23)		24/25
	Private Sector Housing	Civica APP (Rolling contract)	Uniform (2030)	Assure		23/24
	Community Safety	ECINS (Mar 24)	ECINS (Mar 24)	ECINS (Mar 24)	Aligned	Aligned
Regulatory	Env Health	Civica APP (Rolling contract)	Uniform (2030)	Tascomi Public Protection (April 25)	Planned service review first, then then consideration of ICT opportunities; likely place based approach with other opportunities to be explored	23/24
	Building Control	Agile (APAS) (Mar 23)	Uniform (2030)	Ocella (Rolling)		23/24
	Land Charges	Agile (APAS) (Mar 23)	Moving to Total Land Charges (2030)	Ocella (Rolling)		23/24
	Licensing	Agile (APAS) (Mar 23)	LALPAC	Tascomi Public Protection (April 25)		23/24

Potential for ICT system alignment at service level						
(Subject to individual evaluation and business cases; most areas need to align staffing and/or processes first, to better understand the ICT opportunities)						
Systems now and contract expiry dates where relevant						
Directorate	Function	BBC	ELDC	SHDC	Approach	Target date for ICT evaluation / business case
Governance	Democratic Services	Mod.gov	Mod.gov	Mod.gov	Planned service review first, then then consideration of ICT opportunities; likely retain individual arrangements for sovereign councils.	23/24
	Elections	Xpress (Apr 23)	Xpress – (Apr 23)	Xpress (Apr 23)		23/24
Planning and Strategic Infrastructure	Development Control	Agile	Accolaid – moving to Uniform (2030)	Ocella 31/3/2023 rolling contract	Short term: explore opportunities to pilot sharing access to existing ICT systems Longer-term: consider ICT opportunities for implementation after the current Uniform project phases are complete in East Lindsey	25/26
	Mapping	Swiftmap MapInfo licenses (Feb 23 - annual renewal)	GGP	Dynamic Maps By Cadline (12/3/2023)	Vision is for a single mapping solution across the Partnership (see corporate table)	23/24
Neighbourhoods	Commercial Waste	TBC	TBC	N/A	Policy alignment needed first, likely driven by legislation so dependent on DEFRA ICT already mostly aligned and good practice being shared across teams. Aligning Street Scene software is in the ADP (23/24), including potential for routes to be published online to reduce volume of calls.	24/25
	Waste rounds	Collective (annual agreement) PC Link 200 Timespace CCTV Software	Collective (Oct 23)	Collective (June 23) FleetRoute (same as Bartec Collective)		

			Potential for ICT system alignment at service level			
			(Subject to individual evaluation and business cases; most areas need to align staffing and/or processes first, to better understand the ICT opportunities)			
			Systems now and contract expiry dates where relevant			
Directorate	Function	BBC	ELDC	SHDC	Approach	Target date for ICT evaluation / business case
	Street Scene	TBC	Uniform (*Moving to Collective)* Working Time Solutions (Aug 23)	Collective (June 23)		
	Flytips	TBC	TBC	Collective (June 23)		
	Arboriculture	None	Ezytreev	None	Service review first to look at potential for future consistency, then consideration of ICT opportunities	24/25